

**REMARKS**

Claims 1-4, 6-16, 18-26 and 28-34 are pending in the present application.

Claims 5, 17 and 27 have been cancelled by way of a previous amendment.

Claims 1, 13 and 23 have been amended for clarity.

Favorable reconsideration and allowance of this application are respectfully requested.

Respectfully Submitted,

Avaya Inc.

By: /Colin Climie/  
Colin C. Climie, Registration. No. 56,036

Place: Toronto, Ontario, Canada  
Date: October 27, 2010  
Tele No.: 416-868-1482  
Customer No.: 23577